## **BEFORE**

## THE PUBLIC SERVICE COMMISSION OF

## SOUTH CAROLINA

DOCKET NO. 2003-220-E - ORDER NO. 2012-443

JULY 5, 2012

IN RE:	Application of Progress Energy Carolinas,	)	ORDER APPROVING
	Inc. Requesting Approval of Optional Meter-	)	REVISIONS TO THE
	Related Programs	)	METER-RELATED
	·	)	OPTIONAL PROGRAMS
		)	RIDER (MROP-6)

This matter comes before the Public Service Commission of South Carolina ("Commission") on the request of Progress Energy Carolinas, Inc. ("PEC") to revise the Meter-Related Optional Programs Rider (MROP-6) to delete the Customer Remote Access provision because customers have not pursued this optional program, and it is not utilized by any customers.

Rider MROP-6 offers customers enhanced access to meter data and other voluntary services to assist in energy conservation, load management, and cost containment. The Customer Remote Access to Company Meters program facilitates telephone access to meter information. The meter data then is read and interpreted through the use of third-party software or services. However, the service currently has no users. PEC believes that its customers have determined that using the Land Profiler Online program, also available under Rider MROP, is more convenient and cost-effective than the Customer Remote Access to Company Meters program. The Load Profiler Online program is web-based and requires no special software or third-party assistance. Accordingly, PEC has requested that the MROP be revised to delete the Customer

Remote Access to Company Meters program. We have reviewed PEC's request and find it consistent with the public interest that the request be granted.

This Order shall remain in full force and effect until further order of the Commission.

BY ORDER OF THE COMMISSION:

John E. Howard, Chairman

ATTEST:

David A. Wright, Vice Chairman

(SEAL)